

Preventative Maintenance Program

ALL-COMM Technologies is known for quality. Adding a rock-solid maintenance program can help control cost, keep down times to a minimum, improve system performance and give customers peace of mind for years to come.

With a maintenance program, we offer priority response 24 hours a day, seven days a week, 365 days a year. Because your service needs can vary, ALL-COMM offers multiple program levels to meet your needs:



Preferred:

- **Annual preventative maintenance.** Yearly evaluation done on all infrastructure components to include alignment, tuning, firmware updates and adjustments.
- **24/7/365 priority response.** Customer receives priority over non-contract customers on response.

Elite:

- **Full system coverage.** Infrastructure, site links, console, subscribers, customer can hand pick which items they want covered and are only charged accordingly.
- **Annual preventative maintenance.** Yearly evaluation done on all infrastructure and components to include alignment, tuning, firmware updates and adjustments.
- **Loaner or replacement components.** When available, any components that are damaged or beyond repair will be replaced with loaner equipment at no additional cost.
- **24/7/365 priority response.** Customer receives priority over non-contract customers on response.

For more information, contact ALL-COMM at 781 289 3000 or email Joe Lamoly at jlamoly@allcomm1.com.

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